

7 Steps to Using your Aladdin App

02 Home Page



Quick links to various sections of your Connect account including the Noticeboard and Homework.

04 Main Menu



Click on 'Menu' from your bottom navigation bar to open your main menu and navigate through your account.

06 Student Menu



The student menu button is located below your child's name on their profile. This will allow you to navigate the various sections of student information.

01 Login Page



Sign in to your account, add other accounts, or change your security settings.

03 Homework



Clicking Homework from your Home Page will give you each of your children's homework for today. Click on 'View more days' to view future and past homework also.

05 Student Profile



Clicking on your child's name from your main menu will open their student profile where you can access their student information.

07 Account Settings



You can access your Account settings from the bottom navigation bar. Here you can change your login details and set your privacy options if needed.

How to send notes to the school

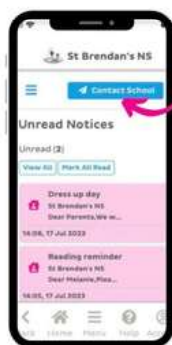
Tips and tricks



1

If your school uses the messaging feature in Aladdin Connect, you can easily contact your child's school.

You may be able to send a message to your child's class teacher, an associated teacher, the SET (Special Education Teacher), or the school office.



2

Tap the "Noticeboard" icon, then tap the "Contact School" button.

Alternatively, you can tap "Send message to school" within the Attendance Notes section.



3

Choose the staff member you want to contact (class teacher, associated teacher, SET teacher, or school office).

Type your subject and message. Once finished, tap "Send."



4

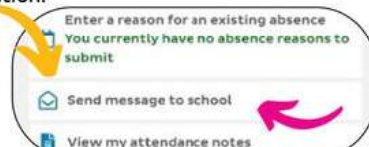
If you don't have any new notifications, you can click "Go to All Notices" to see all the notifications you've read before.



A red message saying, "Message will be sent later because the school have a 'do not disturb' setting for staff messages during certain hours," means the staff member is unavailable to receive messages at that time, and your message will be delivered later.

A red number badge when you open the Connect app means you have unread notifications. Tap on "Noticeboard" to read them.

A blue badge means you have a new item like a permission request, a parent-teacher meeting notification, homework, an attendance note, or a new ePayment collection.



How parents register for Aladdin Connect



1. Link From School

You will receive either a text or email from the school.

Within this message there will be a link unique to you.

Simply tap on this link to begin.



2. Connect Registration

The link will direct you to the Connect registration page.

You will be required to enter information such as your child's **first name** and **date of birth**, along with your **own name**.



3. Account Setup

The next step is to setup your login details.

To create your account you will be asked to enter an **email** and **password** that will act as your login.

Make sure to select an email you have access to and a password you will remember.



4. Account Created

Once you have created your account you will be greeted with this screen.

The next step is to download the Connect app.

If you are on mobile you can click the continue button to be directed to download the app.



5. Download App

You can find the Connect app on both the Apple App Store or Google Play Store.

The App is free to install so you will need to simply press the install button to add it to your device.



6. Sign Into App

Once you have installed the Connect app the last step is to login.

Parents will use the details set up in **step 3** in order to login.

Once signed in parents will be prompted to enter their mobile number for validation.

FAQ



- If you need technical troubleshooting support, please reach out to Aladdin directly parent@aladdin.ie as the school is unable to provide support.
- Each parent / guardian will receive their own unique access code which can be used to register their account and verify their phone number to receive notifications. Accounts should not be shared. The school can provide a link for an additional account.
- If you have more than one child in the school, but only one is appearing on the app, please contact the school and ensure your children are merged into the one family, ie, are connected as siblings.
- When you log in for the first time, if your child's school has decided to allow a class list sharing option, then you will be presented with your privacy options - these options dictate what information you are happy to share with other parents within your child's class.
- You will only see information about other children in your child's class if you have also chosen to share that particular information, for example, if you do not wish your email address to be shared, then you will also not be able to see the email address of parents who have opted to share their email. Parents can choose to share as much or as little information as they wish as per the options available. If a parent does not share any information, their child's first name will appear on the class list for other parents to see, but not any other information.
- If you go a short period of time without using the Aladdin app - your device may decide it is not a 'high priority' app and will not allow it to 'wake up' to receive notifications.